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Customer Guide

General Information

How Do I... Change My Address With USCIS?



U.S. Citizenship
and Immigration
Services

M-588 (August 2008)

The law requires that most non-U.S. citizens¹ report a change of address within 10 days of moving by completing a **Form AR-11, Change of Address**.

Completing these legal requirements and submitting the necessary forms does not update an address on any applications or petitions pending with U.S. Citizenship and Immigration Services (USCIS).

Most customers can now complete Form AR-11 to notify USCIS of their new address on a pending case online on our website at **www.uscis.gov**. This customer guide describes how and when customers are to report a change of address to USCIS.

Any notices or documents USCIS sends to you are considered official Government mail. If your name is not on the mailbox and/or registered with the local U.S. Postal Service Office, the Postal Service may not deliver official Government mail to you. Please remember to register your name and address with the local post office and to put your name on your mailbox.

U.S. CITIZENS

If You Are a U.S. Citizen and You Have a Case Pending With USCIS:

Even if you have filed an application or petition with us and a decision is still pending, you should keep us informed of any change of address to receive any notices or decisions from us. We will ask you for some information about your pending case. Please have the following information available:

- Your receipt notice or other notice we sent you showing your receipt number;
- Your new address;
- Your old address; and
- The names and biographical information for the person or persons for whom you have filed.

¹The only persons exempt from this requirement are nonimmigrants currently in A or G status (e.g., foreign government officials and international organization aliens) and certain nonimmigrants who do not possess a visa and whose current stay in the United States has not exceeded or will not exceed 29 days.

It is important to note that change of address via our website online cannot be used to change your address in the following circumstances:

• If You Are a U.S. Citizen and You Have an Approved Relative Petition:

If you or the person you are sponsoring move after we approve the relative petition, you should follow the instructions on the approval notice regarding who to notify about the change of address and how to do it.

• If You Are a U.S. Citizen and You Have Financially Sponsored Someone Who Has Immigrated:

As a U.S. citizen, you are only legally required to update your address with USCIS if you have ever submitted a **Form I-864, Affidavit of Support**, to be the financial sponsor of someone so they can immigrate. You are required by law to tell us of any change of address within 30 days of your move by filing a **Form I-865, Sponsor's Notice of Change of Address**. You can download Form I-865 and instructions from our website.

• If You Have an Appeal Pending With the Board of Immigration Appeals:

If you move and you have an appeal pending with the Board of Immigration Appeals (BIA), you must notify the BIA within 5 days of your move by completing Form EOIR 33/BIA. **You cannot** notify the BIA of a change of address on our website. **Form EOIR 33/BIA** is available on the Department of Justice website at **www.usdoj.gov/eoir/formslist**.

PERMANENT RESIDENTS

If you are a permanent resident, you are required by law to notify us of your change of address within 10 days after moving to a new address. To notify us of your change of address, you must submit a Form AR-11. You can now do this electronically on our website.

If You Are a Permanent Resident and You Have a Case Pending With USCIS:

If you have filed any application or petition with us, and it is still pending a decision, you should keep us informed of any change of address so you can get any notices or decisions from us. You

can now do this electronically on our website for most applications and petitions at the same time you complete your Form AR-11 electronically. Filling out the electronic Form AR-11 is only the first step. We will ask you for some information about your pending case. Please have the following information available:

- Your receipt notice or other notice we sent you showing your receipt number;
- Your new address;
- Your old address;
- The names and biographical information for the person or persons for whom you have filed;
- When you last entered the United States (if you cannot remember, please fill in an approximate date); and
- Where you last entered the United States (the port of entry you entered – land, sea or air).

It is important to note that change of address online cannot be used to change your address in the following circumstances:

• If You Are a Permanent Resident and You Have Financially Sponsored Someone Who Has Immigrated:

In addition to Form AR-11, if you have ever submitted a Form I-864 to financially sponsor someone who became a permanent resident, you are also required by law to inform us of any change of address within 30 days after your move. You do this by filing a Form I-865, which you can download with instructions from our website.

• If You Are a Permanent Resident and You Have an Approved Relative Petition:

If you or the person you are sponsoring move after the relative petition has been approved, you should follow the instructions on the approval notice concerning who to notify about the change of address and how to do it.

• If You Have Been Placed in Immigration Court Proceedings or You Have an Appeal Pending With the Board of Immigration Appeals:

If you move and you have been placed in Immigration Court proceedings (such as deportation, removal, etc.) or you have an appeal pending with the Board of Immigration Appeals (BIA), you must notify the Court or BIA within 5 days of your move by completing Form EOIR 33/IC (for cases pending before Immigration Judges) or Form EOIR 33/BIA (for cases pending with the BIA). You cannot notify the BIA or Court of a change of address on our website. Forms EOIR 33/BIA or EOIR 33/IC are available on the Department of Justice website at www.usdoj.gov/eoir/formslist.

Also, you still must file a Form AR-11 **separately**. You can complete Form AR-11 electronically on our website.

ALL OTHER CUSTOMERS

Customers Who Are Not U.S. Citizens or Legal Permanent Residents of the United States:

• If You Have a Case Pending With USCIS:

If you have filed any application or petition with us, and it is still pending a decision, you should keep us informed of any change of address so you can get any notices or decisions from us. You can now do this electronically on our website for most applications and petitions at the same time you electronically complete your Form AR-11. Filling out the electronic Form AR-11 is only the first step. We will ask you for some information about your pending case. Please have the following information available:

- Your receipt notice or other notice we sent you showing your receipt number;
- Your new address;
- Your old address;
- The names and biographical information for the person or persons for whom you have filed;
- When you last entered the United States (if you cannot remember, please fill in an approximate date); and
- Where you last entered the United States (the port of entry you entered – land, sea or air).

• If You Have Been Placed in Immigration Court Proceedings or You Have an Appeal Pending With the Board of Immigration Appeals:

If you move and you have been placed in Immigration Court proceedings (such as deportation, removal, etc.) or you have an appeal pending with the Board of Immigration Appeals (BIA), you must notify the Court or BIA within 5 days of your move by completing Form EOIR 33/IC (for cases pending before Immigration Judges) or Form EOIR 33/BIA (for cases pending with the BIA). You cannot notify the BIA or Court of a change of address on our website. Forms EOIR 33/BIA or EOIR 33/IC are available on the Department of Justice website at www.usdoj.gov/eoir/formslist.

Also, you still must file a Form AR-11 **separately**. You can complete the Form AR-11 electronically on our website.

Key Information

| Key USCIS forms referenced in this guide | Form # |
|--|--------|
| Affidavit of Support | I-864 |
| Sponsor’s Notice of Change of Address | I-865 |
| Change of Address | AR-11 |

USCIS

- **On the Internet at: www.uscis.gov**

For more copies of this guide, or information about other citizenship and immigration services, please visit our website. You can also download forms, e-file some applications, check the status of an application, and more. It’s a great place to start!

If you don’t have Internet access at home or work, try your local library. If you cannot find what you need, please call Customer Service.

- **Customer Service: 1-800-375-5283**
- Hearing Impaired TDD Customer Service: 1-800-767-1833

| Other U.S. Government Services—Click or Call | | |
|--|--|----------------|
| General Information | www.usagov.gov | 1-800-333-4636 |
| New Immigrants | www.welcometoUSA.gov | |
| U.S. Dept. of State | www.state.gov | 1-202-647-6575 |
| National Center for Health Statistics | www.cdc.gov | 1-800-311-3435 |

Disclaimer: This guide provides basic information to help you become generally familiar with our rules and procedures. For more information, or the law and regulations, please visit our website. Immigration law can be complex, and it is impossible to describe every aspect of every process. You may wish to be represented by a licensed attorney or by a nonprofit agency accredited by the Board of Immigration Appeals.